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PATENT APPLICATION  
Serial No. 09/930,616

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2144



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# RULE 116 AMENDMENT RESPONSE TO FINAL REJECTION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Gerald D. Benjamin et al.  
Serial No.: 09/930,616  
Filing Date: August 14, 2001  
Group Art Unit: 2144  
Examiner: Yemane M. Gerezgiher  
Title: SKILLS-BASED ROUTING OF A  
COMMUNICATION SESSION

*Do not enter!*  
*[Signature]*

## MAIL STOP AF

Honorable Commissioner  
for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this  
correspondence is being deposited  
with the United States Postal Service  
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Patents, P.O. Box 1450, Alexandria,  
VA 22313-1450.

*Willie Tiler*

Name

*Sept. 8, 2005*

Date of Signature

Express Mail No. EV 733631159 US

Dear Sir:

## RESPONSE PURSUANT TO 37 C.F.R. § 1.116

In response to the Final Office Action mailed June 16, 2005, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.